

# Electronic Consent



Multimedia Integration



Customizable Templates



Real-time Patient Interactions



Document Storage & Retrieval



Integration with EHRs & Healthcare Systems

eConsent

To know more,  
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Schedule a **Demo** with  
our Product Specialist  
today!



# ELECTRONIC CONSENT BENEFITS

## ● Enhanced Patient Understanding

- The eConsent system uses multimedia elements, such as videos, animations, and interactive graphics, to simplify complex medical information and procedures.
- Patients can review and understand the consent materials at their own pace, leading to improved comprehension.

## ● Improved Informed Decision-Making

- By providing a comprehensive and accessible source of information, eConsent empowers patients to make more informed decisions about their participation in clinical trials or medical procedures.
- Patients can ask questions and seek clarification through the system, fostering a greater sense of control and involvement.

## ● Real-time Collaboration

- Healthcare providers and research staff can collaborate with patients in real time through the eConsent platform, answering questions and addressing concerns promptly.
- This fosters open communication and trust between patients and the medical team.

## ● Digital Signature and Authentication

- eConsent offers secure digital signature capabilities, ensuring the authenticity of patient consent.
- Digital signatures can be easily verified and stored for regulatory compliance, reducing paperwork and administrative burdens.

## ● Remote Consent Capabilities

- Patients can provide informed consent remotely, reducing the need for in-person visits, particularly beneficial during a pandemic or for patients with limited mobility.
- Remote consent options enhance the accessibility and inclusivity of clinical trials.

## ● Customization and Adaptability

- Octalsoft's eConsent system can be customized to fit the specific needs of different clinical trials or medical procedures.
- The system can adapt to various languages, literacy levels, and accessibility requirements, ensuring that a diverse patient population can participate.

## ● Efficient Documentation and Compliance

- eConsent automates the consent process, reducing the risk of errors and omissions in consent documentation.
- It maintains a comprehensive and auditable record of the consent process, aiding in regulatory compliance and audit readiness.

## ● Time and Cost Savings

- By streamlining the consent process, eConsent reduces the time required for face-to-face interactions and paperwork.
- It lowers administrative costs associated with consent form printing, distribution, and storage.

## ● Improved Patient Engagement

- The interactive and patient-centric nature of eConsent fosters engagement and active participation in the consent process.
- Patients are more likely to engage in their healthcare decisions when provided with accessible, multimedia-rich materials.

## ● Data Security and Privacy

- Octalsoft's eConsent system ensures the security and privacy of patient data through encryption and robust access controls.
- Compliance with data protection regulations and standards.
- eConsent provides a centralized and secure repository for all consent-related documents, making it easy to access, manage, and share these materials as needed.

“Octalsoft's eConsent system is designed to streamline and simplify the consent process, ensuring that patients are well-informed and empowered to make decisions about their healthcare. With Octalsoft's eConsent, you gain access to a secure and user-friendly digital platform that seamlessly integrates with healthcare systems, ensuring that consent information is readily available to healthcare providers when needed.

Krunal Bhatt  
Technical Manager | Octalsoft



# OUR UNIQUE CUSTOMER SUPPORT STRUCTURE



## Detailed User Manuals/Guides

One Stop-Hassle Free Support



Detailed user guides & training sheets for every product module



Guided video tutorial sessions to address user queries



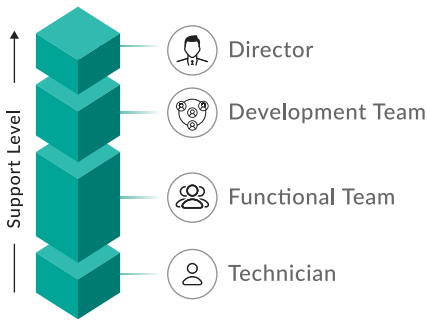
Exhaustive FAQ sheets per product module



## 24 X 7 Help Desk Support

Our Specialists are Always Available to Resolve Your Queries

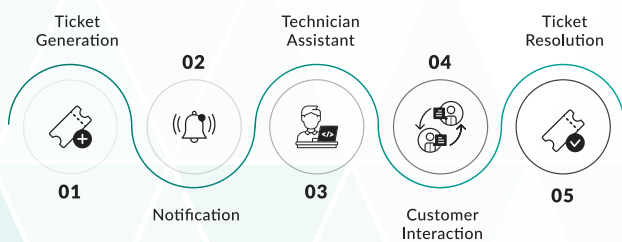
- 1 | Customized screen for every user
- 2 | Integrated online & offline support
- 3 | Comprehensive repository of common queries
- 4 | Module embedded chatbot



## Embedded Agile Ticketing Feedback System

Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority



## AI Powered Module Specific Chatbot

Personalized Just for You!

- 1 | Specific phone key number allocation to every client
- 2 | Local & international support
- 3 | Integrated online & offline support

### Meet Alex, Clinical Research Manager



He works at a large hospital-based clinical research department

Alex's primary goal is to streamline and modernize the informed consent process in clinical trials. They are keen on adopting digital solutions to reduce paperwork and administrative overhead while improving the overall patient experience.

Alex's role is demanding, involving coordination, patient interactions, and document management. They are interested in tools that save time and reduce administrative tasks, allowing for a more focused approach to patient care.

Octalsoft's eConsent is designed with multimedia elements, such as videos, animations, and interactive graphics, to enhance patient understanding. It promotes transparency and empowers patients to make informed decisions. The system ensures compliance with regulatory requirements, including HIPAA and GCP guidelines. It maintains a secure digital trail of consent and simplifies the auditing process for regulatory adherence.

Octalsoft's eConsent system aligns perfectly with Alex's goals to enhance the informed consent process, improve patient-centered care, maintain regulatory compliance, and streamline their daily work. It empowers them to provide the best possible experience for both patients and research staff.

# WHY CONSIDER OUR eCLINICAL SOLUTION?



## Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Regulatory Compliant

Compliant with all current & highest regulatory guidelines:



## Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials



## Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission



## Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs



## Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability



## Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

## Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.

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